Making Democracy Real Online

PlaceSpeak

How can we improve the programs or services at Centre Region Recreation Centre?

By Sustainable Living Committee

OVERVIEW

PlaceSpeak

NRC·CNRC Canada
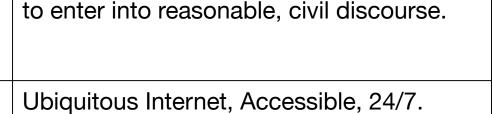NRC Industrial Research Assistance Program

Certified B Corporation

Legitimacy Framework for Digital Democracy

❏ Popular Control	Representatives should represent views of constituents, so citizen engagement is essential for policy / decision-making.
❏ Considered Judgement	Citizens must be Informed and educated to enter into reasonable, civil discourse.
❏ Inclusiveness	Ubiquitous Internet, Accessible, 24/7. Decreased relevance of Digital Divide.
❏ Transferability	Individual Franchise = Digital Identity Authentication & Privacy-by-design.
❏ Transparency	Accountability, Confidence + Trust. Open Data. Open Government.

UBC
ISGP

Legitimacy Framework = Trust

Collect Feedback
Data / Evidence

Consult / Engage
Citizens

Reports Inform
Deliberation

Influence Outcomes

Evidence-based

Digital ID & Authentication for Citizen Engagement
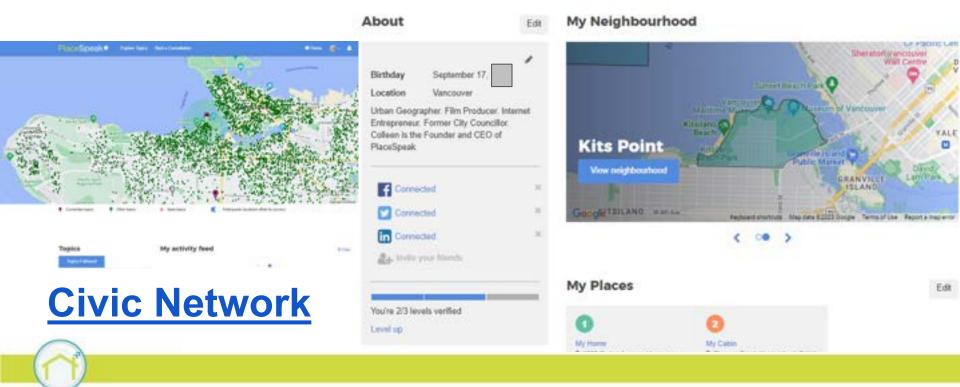
DIACC
Online Proof of Residency

Citizen-centred

Colleen Hardwick

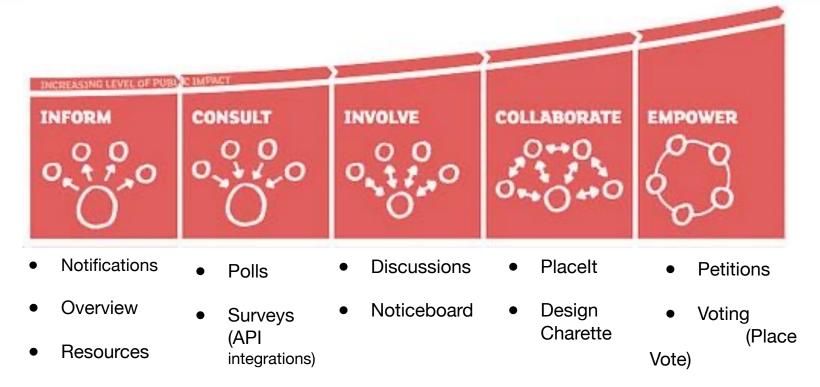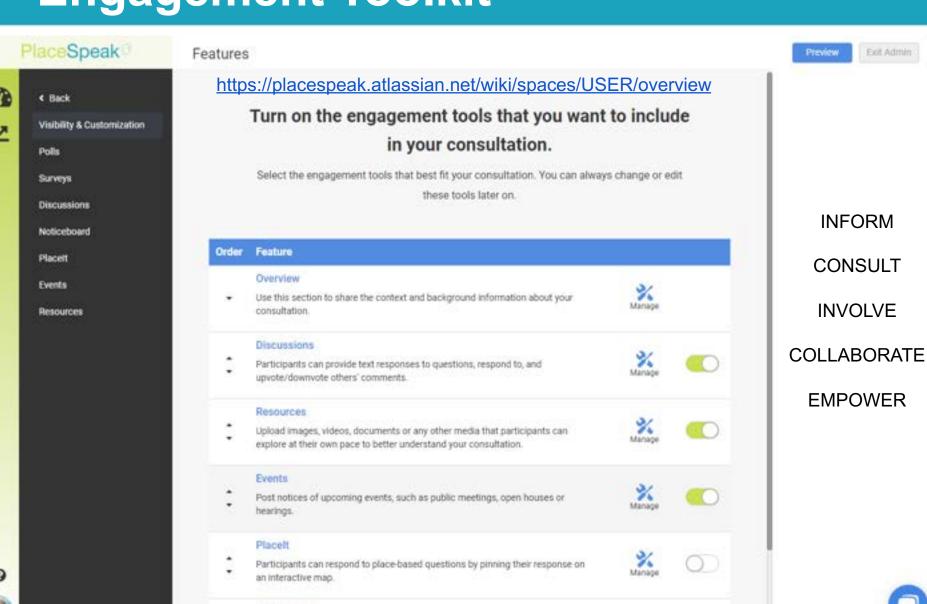## Civic Network

Spectrum of Public Participation

- Notifications
- Overview
- Resources
- Events

- Polls
- Surveys (API integrations)

- Discussions
- Noticeboard

- PlaceIt
- Design Charette

- Petitions
- Voting (Place Vote)

Make Democracy habit-forming - leveraging the network-effect to promote increased and sustained civic engagement and participation.
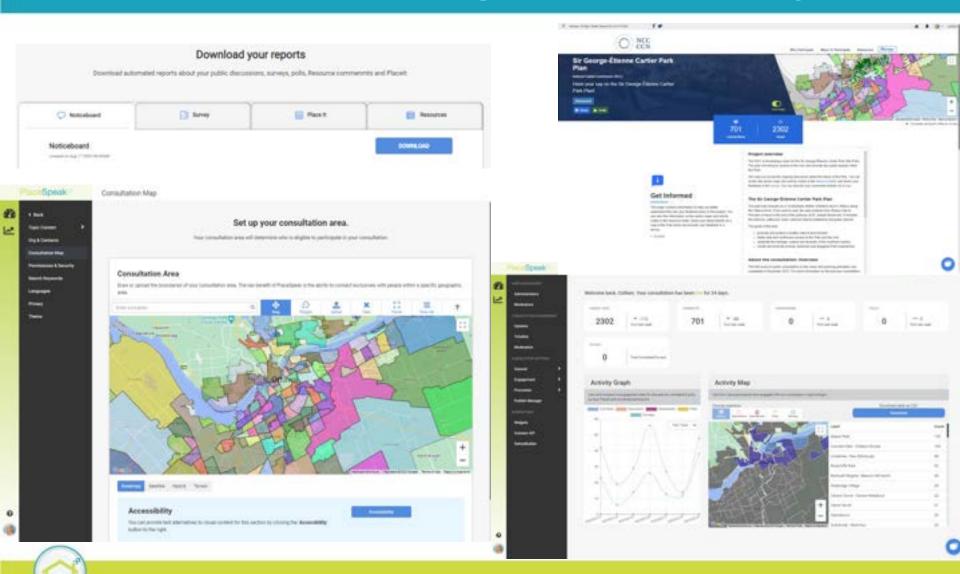
Engagement Toolkit

INFORM

CONSULT

INVOLVE

COLLABORATE

EMPOWER
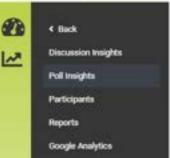
Transparent Reporting = Accountability

Examples of Democratic Impact
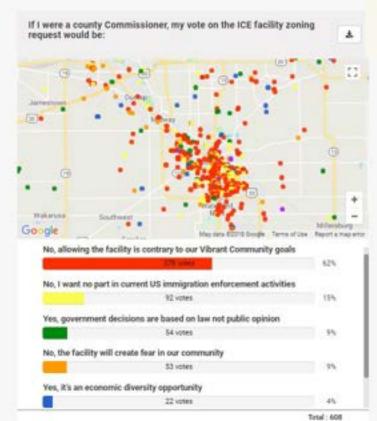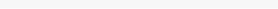
Elkhart County, Indiana
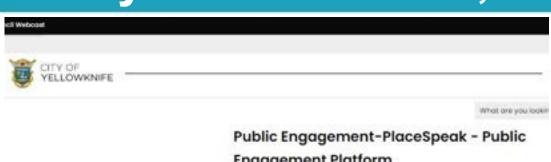
City of Yellowknife, NWT
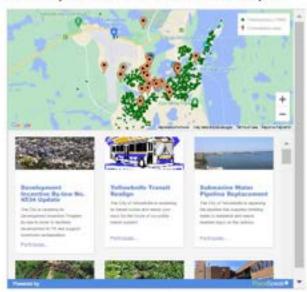
- Development Incentive By-law No. 4534 Update
- Yellowknife Transit Realign
- Submarine Water Pipeline Replacement
- Walking Together - A Discussion about Reconciliation
- Climate Change Roundtable
- Home Energy Financing Program Design
- Property Tax Distribution
- Our Yellowknife Budget 2021
- Arts and Culture Master Plan
- Zoning By-law Review
- Municipal Water Licence Renewal Application
- Yellowknife Aquatic Centre Survey
- Joint Economic Development Strategy
- Lottery Licence Bylaw Review
- Wayfinding Strategy
- 2019-2022 City of Yellowknife Strategic Plan
- Retail Revitalization
- Trail Connectivity
- Short Term Rental Accommodation
- Yellowknife Community Plan
- Food & Urban Agriculture Strategy
- Yellowknife Transit Customer Survey - 2017
- Composting in Multi-Family Units
- School Draw Parking Lot and Old Town Gateway
- Calder Crescent Improvements
- Franklin Avenue Bike Lane Consultation
- Grace Lake North Recreational Spaces Consultation
- Twin Pine Hill Discussion and Information
- Small Lots Zoning
- Off-leash areas for dogs
- Bartram Hotel Public Engagement
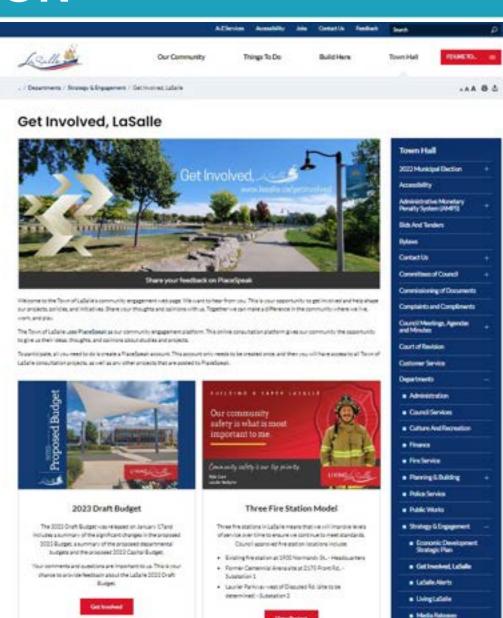- Yellowknife Area Recreation Management Planning

Town of LaSalle, ON

LaSalle Council Requests Administration Lower the 2023 Proposed Tax Rate Increase

After a day-long budget session on February 8, LaSalle Council has asked administration to find savings in the 2023 LaSalle Draft Budget. It was presented at a 5.25% tax rate increase, and Council members would like to see that reduced to somewhere between 4.5% to 5.0%. With the request for the decrease, Council Members agreed that the reductions should not affect the current level of service that residents have come to appreciate.

PlaceSpeak was recognized as a key source of public feedback informing Council's decision and response.

Democracy - Making it Real Online

Connected topics · Other topics · Seed topics · Participants (locations offset for privacy)